

November 18, 2024

Steve McGilveary
Executive Director
South-East Grey Support Services
24 Toronto ST
Flesherton, ON
N0C 1E0

Dear Steve McGilveary

RE: SERVICE AGENCY COMPLIANCE

The ministry conducts compliance inspections of all ministry-funded service agencies and application entities under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific requirements that service agencies and application entities are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agencies' and application entities' compliance with QAM and the policy directives made under SIPDDA, and seek to ensure that service agencies and application entities are fully aware of their responsibilities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies and application entities, to support thoroughness and equity.

Compliance inspections are intended to provide assurances to the ministry, members of the public, stakeholders and individuals receiving services and supports, that the ministry-funded services and supports meet ministry requirements. Service agencies and application entities may be provided with support to come into compliance.

I am writing with respect to the compliance inspection of your organization that took place between November 12, 2024 and November 15, 2024. The ministry confirms that South-East Grey Support Services was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

South-East Grey Support Services will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the service agency.

Sincerely,



Kevin Lockwood
Manager
Developmental Services Quality Assurance and Compliance

Attachments:
Inspection Report

c.
Scott Gregory, Program Supervisor, West Region
Shannon Jones-Turner, Program Advisor, Quality Assurance and Compliance Unit
Ron Davis, Board President, South-East Grey Support Services
DSinspections@ontario.ca